

## **Steam on the Underground – District 150**

### **FAQ's**

#### **Are photography and filming allowed?**

You are welcome to take photos or videos for personal use. The use of tripods & monopods however is not permitted on any London Underground platforms, or on the train. Whilst the train is running, camera or recording equipment **must not** be held out of the train windows. This is for your own and others' safety. Stewards will be in all carriages and will remind you of this.

#### **Can I walk along the train while travelling?**

You cannot walk along the train, it is made up of small compartments, with no passageways to walk along. You must remain seated for the duration of the journey.

#### **Why is there a NA seat in my compartment?**

Whilst booking tickets, you may have noticed that NA appears on a seat in every compartment. This seat has been removed from sale for a steward, as they are required to sit in every compartment throughout these journeys. They are trained staff, who are there for your safety and in the case of an emergency.

#### **What is the difference between standard and first class?**

First class compartments are a little more spacious than standard class compartments. There are 8 seats per first class compartment, and 10 seats per standard class compartment.

#### **How have the tickets been priced?**

This event offers a 'last chance' opportunity to experience steam travel on the Underground. This is due to the signalling upgrades across the TfL network, which will improve and increase services, but will also prevent older locomotives running on these lines.

We have tried to make the ticket prices as competitive as possible, and have kept them at the same cost as those for the LU150 celebrations in 2013.

Money raised from the sale of these tickets goes back into both the costs of delivering a complex event of this type, as well as the charitable work of London Transport Museum.

#### **Are there concessionary tickets for children or senior citizens?**

No concessionary tickets are available, only first class and standard class tickets. Due to the unique nature of the event, and the great demand from the public to join these last steam runs, seats are at a premium.

#### **Can children travel on the steam train?**

Yes, children are welcome to travel on the steam train.

Small children aged 2 years and under can travel for free if sitting on their carers' laps.

Under 16s must be accompanied by an adult. Children aged 11 and under are not allowed to sit on the seats by the windows and doors for safety reasons.

### **Can I bring a child in a pushchair onto the train?**

Children aged 2 and under must be carried or sit on an adult's lap whilst on the train and for the duration of the journey.

Fully foldable pushchairs may be stored in the overhead luggage racks if they fit, or at the station, subject to available space.

Please note that access to Ealing Broadway station and the train is not step-free.

### **How do I know where to sit?**

All cars and seats will be numbered, so you will be able to find your seat as shown on your ticket. Staff will be on hand to assist.

### **Are dogs allowed?**

No dogs or other animals are allowed on the train, unless they are service animals. If you are bringing a service animal, please let us know in advance.

### **I have limited mobility/ am a wheelchair user. Can I attend the event?**

We can store wheelchairs at the station if you are able to board and travel on the train without it. Ealing Broadway station and the train are not step-free and have a large step up to board the carriages.

### **What type of train locomotives and carriages are being used?**

The train will be comprised of the following locomotives and carriages:

Metropolitan No.1 steam locomotive

Bluebell Chesham Coaches, 387, 412, 368 & 394

District Railway Coach No.100 from the Kent and East Sussex Railway

London Transport Museum's Metropolitan Jubilee Coach 353

Sarah Siddons electric locomotive

The train will be hauled by Sarah Siddons to High Street Kensington on the outbound journey, and by Met No.1 steam locomotive on the return journey to Ealing Broadway.

### **Will I be able to watch the train from the platforms at Ealing Broadway and High Street Kensington?**

You are welcome to watch the train from the platforms at Ealing Broadway station, however please note that the boarding platform itself is only accessible for ticket holders for the

event. London Underground may clear the platforms for safety reasons or restrict access to avoid overcrowding.

You will be able to watch the train from other platforms at High Street Kensington station, however you will not be able to access the platform that the train is on. The train will remain on the platform for around 30 minutes, whilst the steam engine is watered. London Underground may clear the platforms for safety reasons or restrict access to avoid overcrowding.

### **Will I be able to watch the train at other stations along the District line?**

You will be able to watch the train at other stations along the District line, however London Underground may clear the platforms for safety reasons or restrict access to avoid overcrowding. The timings for the train will be advertised closer to the event.

### **Are toilet facilities available?**

There are public toilet facilities available at Ealing Broadway station. There are no toilets available on the train.

### **Are refreshments available?**

There are several small permanent kiosks at Ealing Broadway station serving various refreshments. There are also many local shops and cafés in the Ealing Broadway area.

### **Can I bring my own food and drink?**

Drinks with a screw top are permitted, however no other food or drinks can be consumed on the train. Please remember to take any rubbish with you when you leave the train.

### **How long will my journey be?**

Journey times are around 1.5 hours, which is made up of the following;

Ealing Broadway to High Street Kensington – 30 minutes

High Street Kensington, whilst the steam locomotive is watered – 30 minutes

High Street Kensington to Ealing Broadway – 30 minutes

**(Please note times may vary slightly)**