

Role Description

Family Learning Volunteer

London Transport Museum encourages families to engage with the past, present and future of London's transport through the family learning offer at the Museum in Covent Garden, the Depot in Acton, and through outreach work across London.

We work with a team of brilliant Family Learning Volunteers who support the delivery of the programme and help to maintain the high standards of the visitor's experience and learning opportunities that we aim to offer.

If you enjoy engaging with children and adults, working in a team, helping others, and encouraging learning through hands-on, informal activities, there are a number of ways to support us!

School Holiday/Weekend Family Activities

When: During school holidays and over some weekends

Every school holiday, families can join us for drop in activities where they can create, experiment and learn through interactive workshops and storytelling. Everything is inspired by our incredible collection and temporary exhibitions. We also run family activities on select weekends throughout the year for some extra fun.

Under 5s Singing and Stories

When: Tuesdays during term-time at 10.45, 12.00, 13.45 and 15.00

These sessions are for families with children under 5 and include singing and dancing, as well as the chance to see and handle objects from the Museum collection. These activities would suit volunteers who have an interest in early years, and would enjoy interactive and energetic sessions

SEN Family Explorer events

When: A Saturday during each school holiday, either from 8:30 to 10:00 or 16:15 to 19:45

For families with Special Educational Needs (SEN), including Autistic Spectrum Disorder (ASD), the Museum is opened outside regular hours on seven special days a year. Volunteers support these events by talking to visitors, gathering feedback and supervising resources.

Depot Open Weekends at the Museum's Depot in Acton Town

When: Three weekends a year in April, July and September

The Museum's Depot is our working museum store housing over 320,000 objects. Depot Open Weekends take place three times a year and provide families and other members of the public a rare opportunity to see behind the scenes of our collection. Volunteers support the family activities that take place at each weekend.



Department: Learning

Working alongside: Family Learning Officer, Learning Administrator, Freelance Educators, Volunteers

You must be 18 years or older to volunteer in this team.

What the role entails

- Being a warm and welcoming face to provide activity information to families
- Working as part of a team to set up activity resources, tidying and restocking materials throughout the day and resetting for subsequent activity days
- Encouraging families to participate together, be creative and love transport!
- Supporting freelance educators with delivering singing and story sessions
- Assisting with tasks such as collecting feedback and keeping a tally of participants

What training we offer

- Museum and volunteer role inductions will be given before starting the role
- Activity-specific training will be offered before every holiday activity
- Support is provided throughout your time as a Museum volunteer

What we are looking for

- A friendly, enthusiastic and approachable manner
- Some experience or a strong interest in engaging with families
- Good communication skills and an ability to interact with people of different ages and backgrounds
- An interest in learning through creative activity

What you get in return

- Training and continual professional development (through varied volunteer roles)
- New skills and greater confidence
- Experience in working with different audiences in a museum and heritage setting
- Being part of a great volunteer team improving the experience of our family visitors
- Expenses - travel (up to £17) and lunch (up to £5) are reimbursed
- Regular volunteer networking events
- References for other volunteer or employment opportunities

Availability:

Volunteering is offered throughout the year. We ask that you attend an informal interview, induction session and activity-specific training before each holiday. Volunteer hours run from approximately 10:30 - 16:30 for most activities but may differ dependent on the event.

Please note this role will require a Disclosure and Barring Service check as it involves contact with children and vulnerable adults.



At London Transport Museum, we believe that the welfare of children and vulnerable adults is paramount. We will ensure that all children and vulnerable adults who engage with our services are safe and protected. Our commitment to safeguarding excellence can be seen through how we train and support all our staff and volunteers, and how any concerns about the safety of children and vulnerable adults are managed.