

Role Description

Depot Tour Guide Volunteer

Summary:

Do you enjoy engaging the public in a variety of ways? Or do you have a passion for the history of London and how it is reflected in museum collection objects? Are you keen to work with others to share existing skills and learn new ones? London Transport Museum is seeking enthusiastic volunteers to lead tours at Acton Depot, the Museum's store.

To apply please complete the volunteer application and send to opportunities@ltmuseum.co.uk or apply via our online application: <http://bttr.im/0yjj4>

When: Regular Tuesdays, and the last Friday and Saturday of the month.

Where: LTM Depot, Acton

Department: Public Programmes

Reporting to: Laura Murdoch, Volunteer Coordinator

Minimum age for the role: 18

What the role entails:

- Delivering tours as required, interpreting certain objects at the Depot
- Familiarising yourself with objects and vehicles on the tour through a training package, shadowing existing tour guides, and independent research
- Adapting the tour content based on a provided framework
- Using a friendly and customer service-oriented manner to engage a varied adult audience, ranging from transport professionals, special interest groups and general interest groups
- Monitoring health and safety considerations such as making sure the group stays together and is aware of any hazards



What training and support we offer:

- Museum and role inductions will be given before starting the role
- A training programme will be provided to equip you with the skills and knowledge to deliver Depot tours
- Support will be offered throughout volunteering in the role

What we are looking for:

- Ability to interact with, and adapt tour delivery style for, people of different ages and backgrounds
- Interest in developing skills working with adult audiences
- A willingness to learn
- A flexible and adaptable approach
- An interest in the work of museums
- Confidence in speaking in front of a group
- Good communication skills, including listening skills
- Some knowledge of or interest in history and how it is represented through museum objects
- Ability to work with others as well as independently
- A willingness to do some independent research and interpret information for a public audience

What you'll get in return

- New skills and greater confidence
- Experience in engaging the public in a museum setting
- Research experience
- Being part of a great volunteer team improving the experience for our visitors
- Reimbursed travel and meal expenses up to set daily amounts as stated in the Volunteer Expenses Policy
- A monthly London Transport Museum volunteer newsletter

