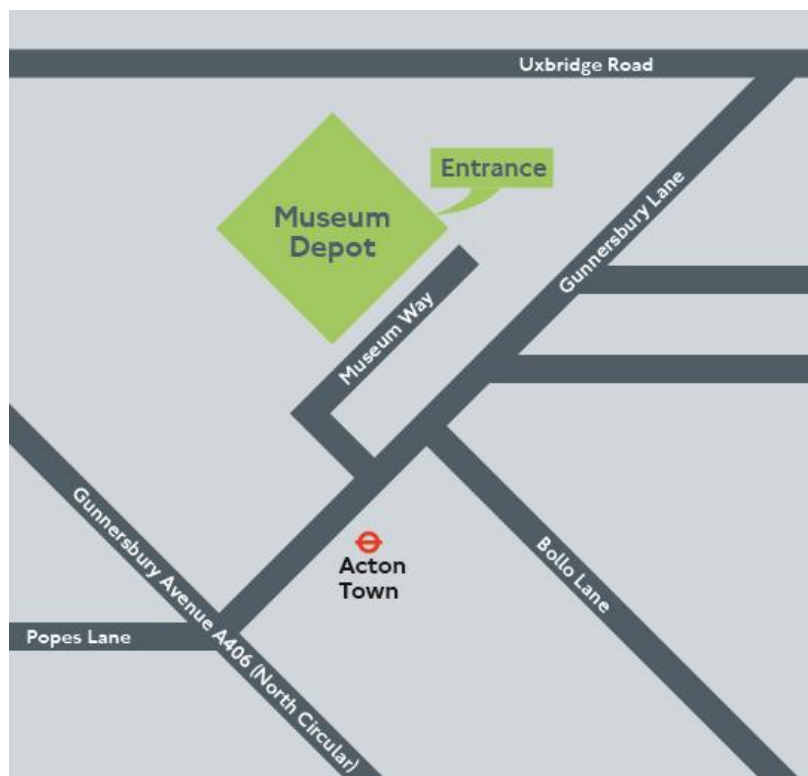


## Acton Depot Open Weekends: FAQ's

### Travel:

- Acton Depot Open Weekends take place at the Museum Depot, in Acton Town.
- Address: 2 Museum Way, 118 – 120 Gunnersbury Lane, London W3 9BQ.
- Underground: Acton Town.
- Buses: Gunnersbury Lane (Acton Town Tube) 70, E3; Gunnersbury Lane/ Uxbridge Road Junction 266, 207, 607, 427, 440.
- Parking: Is not available other than for disabled badge holders.



### Ticketing and access:

- During Open Weekends the Depot is open between 11:00 – 17:00, with last admissions at 16:00.
- Tickets are valid for entry on the date booked only.
- For ticketing purposes a child is aged up to and including 17 years. An adult is aged 18 years and over. 17s and under go free, unless otherwise stated.
- Please note that children aged 15 and under must be accompanied by an adult.

### Eating and drinking:

- Food and drink are not allowed to be consumed inside the Depot building.
- A pop up food village and catering/ picnic area is located out the back of the Depot building.
- Tap water is available in the Portacabin out the back of the Depot building.

### Any further questions?

[bookings@londontransportmuseum.co.uk](mailto:bookings@londontransportmuseum.co.uk) | +44 (0)20 7565 7298  
The booking office is open 7 days a week from 10.00 – 17.00

## Acton Depot Open Weekends: FAQ's

### Facilities and Access:

- The Museum Depot is fully accessible to wheelchair users, however due to the nature of the collection not all vehicles are accessible.
- Animals, except for all assistance dogs, are not permitted inside the Depot building.
- Accessible toilet facilities are located next to the Main Reception.
- Toilets are located next to the Main Reception as well as in the Portacabin out the back of the Depot building.
- Baby changing facilities are available in the Portacabin out the back of the Depot building, as well as in the Ladies and accessible toilets next to the Main Reception.
- There is a lift, in the Shop, between ground level and the mezzanine level where our Family Activities take place.

### Museum Depot guidelines:

- Smoking is not permitted anywhere the Depot.
- A cloakroom facility is provided free of charge.
- All large bags and backpacks must be left in the cloakroom. As a guide, bags exceeding 20 x 25cm in length and width will not be allowed into the Depot; our cloakroom staff will advise whether your bag is suitable to be taken into the building or not when you arrive.
- Tripods are not permitted inside the Depot building, and must be left in our cloakroom when you arrive. However, photography is permitted inside the Depot. Please do share your images with us on social media.
- Scooters are not permitted inside the Depot, and must be left in our cloakroom when you arrive.
- The Depot is a working store and restoration centre, to which we allow special access to our visitors during Open Weekends. There are certain areas to which access cannot be permitted, marked by signage or barriers. Please do not go into these areas; if in doubt please speak to a member of LTM staff.
- Vehicles that are open to public access will be manned by our team of staff and volunteers who will be able to answer any questions you may have.
- The cabs of the vehicles are out of bounds at all times.
- Please do not touch the objects on display, unless specifically invited to do so as part of one of the interactivities on offer.

### Programme:

- We endeavour to confirm all aspects of the weekend programme in advance, however please note that certain activities may be subject to change.
- Many activities (such as tours and lectures) have certain capacities, and are subject to availability on a first come first served basis.
- The programme is usually available to view on our Open Weekend webpage around 2-4 weeks before the event date. Printed copies of the programme will be available for ticket holders on arrival.
- Our Miniature Railway is currently undergoing maintenance. If it is due to be open during the Open Weekends, this will be advertised in advance on the Open Weekend programme.

### Any further questions?

[bookings@ltmuseum.co.uk](mailto:bookings@ltmuseum.co.uk) | +44 (0)20 7565 7298  
The booking office is open 7 days a week from 10.00 – 17.00