

# Christmas Roundabout Tour FAQ

## What will the event be like?

You'll be welcomed into the Museum to register, then shown to the bus to start your tour. Once aboard you'll be introduced to your storyteller, who will tell a tale of Santa's adventures in London as you pass the city's illuminated landmarks and Christmas displays.

The route follows: Covent Garden – Shaftsbury Avenue – Regent Street – Oxford Street – Park Lane – Piccadilly – St James – Pall Mall – Strand – Covent Garden.

## General information

**Registration** – upon arrival at the Museum ensure you register in the Cubic foyer at least 15 minutes prior to your tour departure time. You'll receive a colour-coded wristband for your journey. Please put the wristband on straight away, as duplicates cannot be issued.

**Seat allocation** – children and their accompanying parents/ guardians will be asked to sit together, please keep this in mind when booking tickets. Guests can choose between the upper and lower deck when booking, please note that seats are not allocated.

**Buggies** – buggies are not permitted on the bus because there is no place to safely store them. Guests will be asked to leave buggies in our secure buggy park to collect at the end of the tour.

**Access** – due to the nature of older vehicles there is no step free access or place to safely accommodate wheelchairs on the bus. We can store wheelchairs in our secure buggy park during the tour.

**Bathroom facilities** – bathroom facilities are available during registration and after the tour in the cubic foyer.

**Boarding** – Museum staff will be available to help you board the bus after registration.

**Late arrivals** – if anyone in your party arrives after registration ends and misses the tour start, refunds will not be given.

**Dogs** – dogs are not permitted, please contact us if you have a guide dog so we can accommodate.

**Food and drink** – whilst food and drink can be taken on the bus, we ask that you keep your area tidy for later customers.

**Photography** – we encourage photography at the event, however tripods are not permitted.

**Tour end time** – the length of the tour may vary depending on travel time.

**LTM shop** – guests will have an opportunity to visit the shop before or after the tour as part of our extended opening hours from 10:00 – 20:00.

## Any further questions?

[bookings@ltmuseum.co.uk](mailto:bookings@ltmuseum.co.uk) | +44 (0)20 7565 7298  
The booking office is open 7 days a week from 10.00 – 17.30

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**Further information** – we advise guests to wrap up warm for the tour, as the vehicle isn't heated.

## Travel

The event starts at the Museum, in Covent Garden. You can find the map and address under the [Getting here](#) page on London Transport Museum's website.

**Any further questions?**

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